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graph TD
    Start([Start]) --> Welcome[WELCOME MESSAGE]
    Welcome --> 1_1[1]
    Welcome --> 2_1[2]
    1_1 --> Registered[REGISTERED USER ID]
    2_1 --> Guest[GUEST LOGIN]
    Registered --> Permit[PERMIT NUMBER]
    Guest --> Permit
    Permit --> Options[MESSAGE OPTIONS]
    Options --> 1_2[1]
    Options --> 2_2[2]
    Options --> 3_2[3]
    Options --> 4_2[4]
    1_2 --> PermitStatus[PERMIT STATUS]
    PermitStatus --> StatusReport[STATUS REPORT]
    StatusReport --> Options
    2_2 --> LookUp[LOOK UP INSPECTION]
    LookUp --> Select[SELECT INSPECTION]
    Select --> Options
    3_2 --> AllDetails[ALL DETAILS FOR PERMIT]
    AllDetails --> CancelRequest[TO CANCEL REQUEST]
    CancelRequest --> Options
    4_2 --> Schedule[SCHEDULE INSPECTION]
    Schedule --> InspectionType[INSPECTION TYPE CODE]
    InspectionType --> AM[1 - AM  
2 - PM]
    AM --> ConfirmInfo[CONFIRM INFO]
    ConfirmInfo --> 1_3[1]
    ConfirmInfo --> 2_3[2]
    ConfirmInfo --> 3_3[3]
    1_3 --> Confirm1[CONFIRM]
    2_3 --> Cancel1[CANCEL]
    3_3 --> CancelTry1[CANCEL TRY AGAIN]
    Confirm1 --> InspectionConfirm1[INSPECTION CONFIRMATION INFO]
    Cancel1 --> InspectionConfirm1
    CancelTry1 --> InspectionConfirm1
    InspectionConfirm1 --> 1_4[1]
    InspectionConfirm1 --> 2_4[2]
    1_4 --> Correct1[CORRECT]
    2_4 --> Listen1[LISTEN AGAIN]
    Correct1 --> InspectionConfirm1
    Listen1 --> InspectionConfirm1
    Listen1 --> Options
    LookUp --> Reschedule[RESCHEDULE INSPECTION]
    Reschedule --> Date[DATE & TIME]
    Date --> ConfirmInfo2[CONFIRM INFO]
    ConfirmInfo2 --> 1_5[1]
    ConfirmInfo2 --> 2_5[2]
    ConfirmInfo2 --> 3_5[3]
    1_5 --> Confirm2[CONFIRM]
    2_5 --> Cancel2[CANCEL]
    3_5 --> CancelTry2[CANCEL TRY AGAIN]
    Confirm2 --> ConfirmationInfo[CONFIRMATION INFO]
    Cancel2 --> ConfirmationInfo
    CancelTry2 --> ConfirmationInfo
    ConfirmationInfo --> 1_6[1]
    ConfirmationInfo --> 2_6[2]
    1_6 --> Correct2[CORRECT]
    2_6 --> Listen2[LISTEN AGAIN]
    Correct2 --> ConfirmationInfo
    Listen2 --> ConfirmationInfo
    Listen2 --> Options
    LookUp --> Research[RESEARCH INSPECTION]
    Research --> Info[INSPECTION INFO]
    Info --> Options
    LookUp --> Cancel[CANCEL INSPECTION]
    Cancel --> Confirm[CONFIRM]
    Confirm --> 1_7[1]
    Confirm --> 2_7[2]
    1_7 --> Correct3[CORRECT]
    2_7 --> Abort[ABORT]
    Correct3 --> InspectionConfirm2[INSPECTION CONFIRMATION INFO]
    Abort --> InspectionConfirm2
    InspectionConfirm2 --> 1_8[1]
    InspectionConfirm2 --> 2_8[2]
    1_8 --> Correct4[CORRECT]
    2_8 --> Listen3[LISTEN AGAIN]
    Correct4 --> InspectionConfirm2
    Listen3 --> InspectionConfirm2
    Listen3 --> Options
    CancelRequest --> OptionMessage1[OPTION MESSAGE]
    OptionMessage1 --> 1_9[1]
    OptionMessage1 --> 2_9[2]
    OptionMessage1 --> 3_9[3]
    OptionMessage1 --> 4_9[4]
    1_9 --> AnotherTask1[ANOTHER TASK, SAME INSPECTION]
    2_9 --> AnotherTask2[ANOTHER TASK, SAME PERMIT]
    3_9 --> ReturnMain[RETURN TO THE MAIN MESSAGE OPTIONS]
    4_9 --> Exit1[EXIT]
    AnotherTask1 --> Options
    AnotherTask2 --> Options
    ReturnMain --> Options
    Exit1 --> End([End])
    Schedule --> OptionMessage2[OPTION MESSAGE]
    OptionMessage2 --> 1_10[1]
    OptionMessage2 --> 2_10[2]
    OptionMessage2 --> 3_10[3]
    1_10 --> AnotherTask3[ANOTHER TASK, SAME PERMIT]
    2_10 --> MainMenu[MAIN MENU]
    3_10 --> Exit2[EXIT]
    AnotherTask3 --> Options
    MainMenu --> Options
    Exit2 --> End
  
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An updated Automated **AIRS** Inspection Request System as well as a new Permit Information Website are now available.

While the current call-in system number 954-602-3332 remains operational, the new telephone system upgrade is now fully functional.

Visit The City's online permitting website:
www.ci.miramar.fl.us/permit

THE NEW PHONE SYSTEM ALLOWS YOU TO:

Call to schedule, cancel or hear the results of your inspection.

Obtain the results of all inspections on a permit, the permit status (received, issued or finalized), and the permit history.



THE NEW WEBSITE ALLOWS YOU TO:

View permit status (received, issued, or finalized).

View the results of your inspection.

View the results of all inspections on a permit, the permit status and permit history.

We encourage the use of the phone system to schedule inspections and the website to check permit status and inspection results.

With practice, you will no longer need to listen to the full instructions before entering your data. This will speed up your use of the AIRS system.



Thank you for your patience as we work to improve service delivery. For additional information, please call (954) 602-3200

City of Miramar - AIRS Building Inspection Request Instructions

Enter from a touch-tone phone:

☐ ☐ 954-602-3332

The welcome message will greet and instruct you to select one of the following Main Menu Message Options:

- ☐ 1 - LOG IN AS A REGISTERED USER
☐ 2 - LOG IN AS A GUEST

MAIN MENU ENTRY

Activate AIRS to request your permit number. Upon request enter your 10-digit Permit Number.

NOTE: Replace the 3-digit letter code with the following numbers:

BLD - 253 ☐☐ MEC - 632
ELE - 353 MST - 678
 PLM - 756

Upon request, enter one of the following four AIRS Options:

- AIRS Option 1** BUILDING PERMIT STATUS
AIRS Option 2 LOOK UP AN INSPECTION
AIRS Option 3 LIST OF ALL DETAILS
AIRS Option 4 SCHEDULE AN INSPECTION

Entry of AIRS Option 1

When this option is selected, a message indicating the present state of the Building Permit will be played.

Entry of AIRS Option 2

When this option is selected, a message listing the open inspections will be given. Upon selecting one of the inspections, you will be given one of three options:

- 1 - RESCHEDULE THE INSPECTION
2 - TO RESEARCH THE INSPECTION
3 - TO CANCEL AN INSPECTION

1 - To Reschedule the Inspection

Input the date and time in a 4-digit format (mmdd) or (hhmm).

When complete, you will need to:

- 1 - CONFIRM THE REQUEST
2 - CANCEL THE REQUEST
3 - CANCEL AND TRY AGAIN

If the information is correct, Press **1** and a confirmation number will be given.

2 - To Research the inspection

Details of the inspection you have selected will be given.

3 - To Cancel an Inspection

Press **1 TO CONFIRM** or **2 TO ABORT** the request to cancel the inspection. If the information is correct, a confirmation number will be given.

Entry of AIRS Option 3

When Option **3** is selected, please listen carefully to the inspection results. Press the ***** button to cancel request.

Entry of AIRS Option 4

This option is to schedule inspections on the following business day. After making this selection, enter the 3-digit inspection code.

When complete, you will need to:

- 1 - CONFIRM THE REQUEST
2 - CANCEL THE REQUEST
3 - CANCEL AND TRY AGAIN

If the information is correct, Press **1** and a confirmation number will be given.

NOTE: Inspection requests must be made prior to 3:00 PM to be scheduled the next business day.

In all four AIRS Options, instructions will be given to select the following options or to simply hang up:

- 1 - ANOTHER TASK FOR SAME INSPECTION
2 - ANOTHER TASK FOR THE SAME PERMIT
3 - RETURN TO THE MAIN MENU
4 - EXIT